# First Amendment to the External Quality Review Services Contract

This Amendment to Contract Number MED-16-012 is effective as of March 15, 2016, between the Iowa Department of Human Services (Agency) and Health Services Advisory Group, Inc. (Contractor).

### Section 1: Amendment to Contract Language

The Contract is amended as follows:

**Revision 1.** The effective date of the Contract is March 15, 2016.

Revision 2. Agency Billing Contact Name/Address is hereby amended to read as follows:

Jason Holst Iowa Medicaid Enterprise 100 Army Post Road Des Moines, IA 50315 Phone: (515) 974-3070

**Revision 3.** Agency Contract Manager/Address, Email, and Phone are hereby amended to read as follows:

Jason Holst Iowa Medicaid Enterprise 100 Army Post Road Des Moines, IA 50315 jholst@dhs.state.ia.us (515) 974-3070

**Revision 4.** Section 1.3.1.2(B)(2) is hereby amended to read as follows:

2. Annual Process to determine the accuracy of the performance measures reported by the MCO in year one and during the preceding 12 months on an ongoing basis:

**Revision 5.** Section 1.3.1.2(C)(1) is hereby amended to read as follows:

1. Annual Process for PIPs required by the Agency that were underway in year one and during the preceding 12 months on an ongoing basis:

**Revision 6.** Section 1.3.2(6) is hereby amended to read as follows:

6. Beginning in calendar year 2017, Contractor shall deliver the separate draft provider network analysis report on or before March 1st of each Contract year for the Agency's approval. The final report shall be provided to the Agency on or before March 31st of each year.

**Revision 7.** Attachment A of the Contract is hereby deleted and replaced with the attached Attachment A.

### Section 2: Ratification & Authorization

Except as expressly amended and supplemented herein, the Contract shall remain in full force and effect, and the parties hereby ratify and confirm the terms and conditions thereof. Each party to this Amendment represents and warrants to the other that it has the right, power, and authority to enter into and perform its obligations under this Amendment, and it has taken all requisite actions (corporate, statutory, or otherwise) to approve execution, delivery and performance of this Amendment, and that this Amendment constitutes a legal, valid, and binding obligation.

## Section 3: Execution

IN WITNESS WHEREOF, in consideration of the mutual covenants set forth above and for other good and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Amendment and have caused their duly authorized representatives to execute this Amendment.

Contractor, Health Services Advisory Group, Inc.	Agency, Iowa Department of Human Services
Signature of Authorized Representative: Date:	Signature of Authorized Representative: Date:
May Ellen Jalon 3/15/16	CMF, Lmm 3-18-16
Printed Name: Mary Ellen Dalton, PhD, MBA, RN	Printed Name: Charles M. Palmer
Title: Chief Executive Officer	Title: Director

# ATTACHMENT A: PRICING SCHEDULE

		À	Payment Amount per MCO Reviewed	oer MCO Review	ed.	
MCO External Quality Review	Year 1 3/15/16 - 12/31/16	Year 2 1/1/17 - 12/31/17	Year 3 1/1/18 - 12/31/18	Option Year 4 4 1/1/19 - 12/31/19	Option Year 5 1/1/20 - 12/31/20	Option Year 6 1/1/21 - 12/31/21
Protocol 1: Assessment of Compliance with Medicaid Managed Care Regulations	\$78,100.00	\$73,588.00	\$76,458.00	\$79,446.00	\$82,554.00	\$85,780.00
Protocol 2: Validation of Measures Reported by the MCO	\$ 2,032.00	\$22,310.00	\$23,107.00	\$23,934.00	\$24,794.00	\$25,690.00
Protocol 3: Validation of Performance Improvement Projects (PIPs)	\$ 4,833.00	\$12,364.00	\$12,858.00	\$13,373.00	\$13,907.00	\$14,462.00
Protocol 4: Validation of Encounter Data Reported by the MCO	\$17,467.00	\$32,370.00	\$42,504.00	\$44,204.00	\$45,974.00	\$47,810.00
Protocol 5: Validation Of MCO Enrollee And Provider Surveys	. ↔	\$11,106.00	\$11,552.00	\$12,013.00	\$12,494.00	\$12,993.00
Protocol 6: Calculation Of Performance Measures	· \$	\$44,558.00	\$46,340.00	\$48,192.00	\$50,121.00	\$52,125.00
Protocol 7: Implementation of Performance Improvement Projects (PIPs)	( <del>(√)</del>	\$ 6,182.00	\$ 6,429.00	\$ 6,687.00	\$ 6,954.00	\$ 7,231.00
Protocol 8: Focused Studies						
One-time Study	- &	\$15,967.00	\$16,605.00	\$17,269.00	\$17,960.00	\$18,678.00
Comparative Analysis	· <del>69</del>	\$ 7,084.00	\$ 7,369.00	\$ 7,662.00	\$ 7,969.00	\$ 8,286.00
Validation Of MCO Quality Management/ Quality Improvement (QM/QI) Plans	; <del>49</del>	\$ 1,479.00	\$ 1,538.00	\$ 1,600.00	\$ 1,664.00	\$ 1,731.00
Quality Strategy Plan	, \$	\$ 5,738.00	\$ 5,967.00	\$ 6,206.00	\$ 6,455.00	\$ 6,713.00

		Paym	ent Amount per	Payment Amount per PAHP/PIHP Reviewed	iewed	
PAHP/PIHP External Quality Review	Year 1 3/15/16 - 12/31/16	Year 2 1/1/17 - 12/31/17	Year 3 1/1/18 - 12/31/18	Option Year 4 1/1/19 - 12/31/19	Option Year 5 1/1/20 - 12/31/20	Option Year 6 1/1/21 - 12/31/21
Protocol 1: Assessment of Compliance with Medicaid Managed Care Regulations	\$19,525.00	\$18,397.00	\$19,114.50	\$19,861.50	\$20,638.50	\$21,445.00
Protocol 2: Validation of Measures Reported by the PAHP	\$ 508.00	\$ 5,577.50	\$ 5,776.75	\$ 5,983.50	\$ 6,198.50	\$ 6,422.50
Protocol 3: Validation of Performance Improvement Projects (PIPs)	\$ 1,208.25	\$ 3,091.00	\$ 3,214.50	\$ 3,343.25	\$ 3,476.75	\$ 3,615.50
Protocol 4: Validation of Encounter Data Reported by the PAHP	\$ 4,366.75	\$ 8,092.50	\$10,626.00	\$11,051.00	\$11,493.50	\$11,952.50
Protocol 5: Validation Of MCO Enrollee And Provider Surveys	- ↔	\$ 2,776.50	\$ 2,888.00	\$ 3,003.25	\$ 3,123.50	\$ 3,248.25
Protocol 6: Calculation Of Performance Measures	۱ 🔗	\$11,139.50	\$11,585.00	\$12,048.00	\$12,530.25	\$13,031.25
Protocol 7: Implementation of Performance Improvement Projects (PIPs)		\$ 1,545.50	\$ 1,607.25	\$ 1,671.75	\$ 1,738.50	\$ 1,807.75
Protocol 8: Focused Studies						
One-time Study	۱ 🚓	\$ 3,991.75	\$ 4,151.25	\$ 4,317.25	\$ 4,490.00	\$ 4,669.50
Comparative Analysis		\$ 1,771.00	\$ 1,842.25	\$ 1,915.50	\$ 1,992.25	\$ 2,071.50
Validation Of PAHP Quality Management/ Quality Improvement (QM/QI) Plans	ı <del>∽</del>	\$ 369.75	\$ 384.50	\$ 400.00	\$ 416.00	\$ 432.75
Quality Strategy Plan	₩	\$ 1,434.50	\$ 1,491.75	\$ 1,551.50	\$ 1,613.75	\$ 1,678.25